

### **SUSTAINABLE MANAGEMENT POLICY**

Harmonie Hotel is committed to the environment, being responsible with the use of natural resources, raising awareness among its employees, customers and suppliers through activities that promote the conservation of the natural heritage of the region, the development of cultural events, the education and the renewal of technologies that in the future will generate a reduction in their rates of energy, water and waste consumption.

For us it's important to differentiate ourselves in the market by providing a quality service, which is why we constantly seek innovation and continuous improvement, through training and teamwork. Within the framework of this objective, we are actively committed to generating actions that contribute to the environment and the community.

Aligned with our sustainable management policy, the following guiding principles are established:

- A- Provide benefits to the local community and the environment, protecting biodiversity and environmental quality, significantly minimizing the negative impacts caused by tourist visits.
- B- Promote respect and awareness in favor of the conservation of cultural and natural resources in our area of influence.
- C- Promote the purchase of products manufactured in the region.
- D- Comply with the Principles of Sustainable Tourism, legal and applicable requirements through management of rational use of natural and energy resources.
- E- Disseminate regional culture through our gastronomy, products for sale to the public, tourist information and actions in the community.
- F- Reveal the level of satisfaction of our guests.
- G- Increase the effectiveness of our Management System through continuous improvement and sustainability.
- H- Maintain a work environment that motivates our collaborators to join the Organization with active and committed participation, as well as achieving personal satisfaction.

Harmonie Hotel is not only a place of rest for those who visit Villa General Belgrano, it is a family business that thinks and works seeking to leave a healthy environment for generations to come.

